

Representation 1

We wish to object strongly to certain requests made in the above application i.e. the request to play music **outdoors**.

Heavitree Social Club stands in a residential area, as a review of its situation on Google Earth shows. The club has caused an increasing social nuisance to its neighbours during the last few years; as one of the nearest, my husband and I have experienced several unpleasant or threatening situations. Many of these we have ignored or worked with because we recognise the club offers a service to the community. However, the excessive music played in the garden of the club causes much distress to to us and to others. Our property shares a brick wall boundary with the club. Live bands have set up in the garden next to this wall and played amplified music for several hours, beginning around noon and continuing into the evening. Recorded music is played in the garden at high volume. My back door is ten metres from this brick wall. The music can be heard at the junction of St. Loyes and Glenmore Road, a distance of 100 metres. The new water play feature built in the garden this spring still leaves space in the beer garden for live bands to set up, directing their amplified sound into at least seven other back gardens.

We ask that the licence for music is given only for **indoor** playing; this would seem to be a fair compromise between the needs of the club members and the needs of the club's many neighbours.

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Representation 2

Dear Exeter Council

I am writing to object to Heavitree's Social Club 2 East Wonford Hill application to grant a premise licence.

The playing of music outdoors is already enough at the moment. The extra hours listed in the Express and Echo of outdoor music playing is too much.

When the social club have parties and playing music it is very loud in our garden.

My daughters bedroom is at the back of the house and she can hear the noise from there. This late night outdoor music will keep her awake.

I hope you will see how many houses that are close to this club that will be effected by the extra music extension application.

Yours

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Representation 3

With reference to the following: -

Application for a new premises license

Mark Hunt has applied for a new premises license for

Heavitree Social Club

2 East Wonford Hill, Exeter, EX1 3BS

...I wish to make the following representation, which is to raise an objection to the application on the following grounds: -

Specifically, I wish to object to the proposal for the provision of live music (**outdoor**) and for broadcast of recorded music or performances (**outdoor**) on the grounds that this represents a significant public nuisance.

I live approximately 30 meters from the boundary of the social club. Previously when live music events or outdoor functions are in progress at the club, I have found the noise to be excessive and intrusive.

The level of noise from the outdoor events resonates around the neighbourhood at such a volume

that it has been impossible to be unaffected by it in a number of ways.

When the outdoor events are in progress it is not possible to sleep without the provision of ear protection. Our close proximity to the RD&E dictates that many of us local residents are required to undertake shift work. The hours proposed and levels of noise that will arise will mean that many of us will not be adequately rested to perform our professional duties. From that perspective the proposal is not tenable.

On days where we are fortunate enough to be at home and it would normally be possible to enjoy our outdoor space, the noise from outdoor events at the club ensures that we cannot. We are really left with no choice than to close all doors and windows and to retreat indoors if we wish to hold a conversation without raising our own voices; or if we wish to enjoy our own audio entertainment etc at an ordinary level.

The noise level from indoor events, whilst audible is not intrusive to the same extent and I would like to stress that I have no objection to the right of the club to continue to operate its license in this regard.



Representation 4

Dear Sir/madam,

We write in respect of the above in order to record concerns/objections in connection with certain aspects of the application.

A request has been made for the general provision of live and recorded music both indoors and outdoors.

Although we have no specific issues with the provision of indoor music we do not feel that it is appropriate to allow unrestricted permission for the provision of outdoor music.

We live in premises adjacent to the social club and we feel that any permission for outdoor music should not be unlimited and should be restricted to reasonable hours.

In the past outdoor music events at the club have been held on relatively few occasions (normally summer weekends and bank holidays) and all have commenced and finished at sensible hours. None appeared to start before midday or finish beyond 6pm.

We feel that any extension to the frequency or duration of these events is inappropriate as it would have an adverse effect on the surrounding neighbourhood and environment.

Yours faithfully,

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Representation 5

I live in Avondale Road adjacent to the Heavitree social club/ football club I am writing to object to the application for the following, the provision of the live music being played OUTSIDE until 0200 in the morning sometimes ! This is a residential area with people trying to sleep for work the next day. I'm not objecting to the music inside. On sunny days as it is when the music is played outside the music can be heard at the bottom of Avondale Road into St Loyes it is extremely loud and can not sit in the garden quietly. so at night it will be very disruptive to our sleep especially those sleeping in the bedrooms facing the club, along with my neighbours we find this application totally unacceptable For a residential area.



Representation 6

Dear Sirs

I write to OBJECT to four of the seven aspects of the above premises licence application.

I have lived in Avondale Road for 46 years. I have always tolerated the football club and the inevitable disturbance of footballs coming over the very high fence into my garden and the bad language associated with the game. The football ground was here first.

Over the years there has been a proliferation of licenced activity in the building that is now The Heavitree Social Club. Residents in our area already suffer noise nuisance from the Club under existing permissions. To extend permissions for music - including live music -to be played outdoors in a residential area until 01:00 on Fridays and Saturdays is unacceptable for neighbours of The Club. The weekday cut offs are equally disturbing to anyone who keeps normal rest hours.

I OBJECT to sections numbered 2, 3, 5 and 7 which relate to extended hours of music and refreshments being served outdoors ie within meters of my home.

In summary I OBJECT to this application on the grounds that it will create additional public nuisance to neighbouring properties.

Please acknowledge receipt of this email. Councillors I would appreciate one of you contacting me about this.

Kind regards



Representation 7

Re: New Premise Licence at Heavitree Social Club

11th October 2020

To whom it may concern,

We have lived next to Heavitree Social Club for the past 20 years and in most cases have had no cause for complaint, particularly since the current owners took over a few years ago.

With this year's current situation and with many businesses struggling, if not closing it is good to see that the club has made a good recovery from the lockdown. The garden appears to be busy with the new children's area and football has again resumed. However, like many of our neighbours we were concerned to see the application for extended hours and more outdoor music, particularly as the club has a more than adequate indoor music area and bar and bands playing late at night.

Currently the club has few outdoor/live bands and these have generally been on a Bank Holiday to raise money for charities, we therefore have not complained and occasionally have enjoyed the bands and the free entertainment, which we have fed back to the owners. However, the bands/music are so loud that on these occasions we cannot enjoy our own garden space and I would be concerned if the Club were granted permission to host more events and further disrupt a peaceful area

Although we have no concerns regarding the indoor area/music we are concerned regarding the extended hours with music ongoing until early in the morning and the possibility of additional recorded music outside in the garden.

Heavitree is a quiet neighbourly area and as previously stated we are happy to support local businesses but surely there must be limits? Most local pubs/clubs are unable/not permitted to have live music or music playing late at night, indeed a local pub had its licence revoked and its premises' remain closed.

I do wish the club all the best with its business but I do hope that you bear in mind the local population when considering this application

With regards from two concerned local residents

Representation 8

Dear Sirs

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> I write to OBJECT to the application for music licence for Heavitree Social Club, with particular reference to the live and recorded music outside.

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> The neighbouring residents are already subjected to considerable disturbance from the social club and football ground. The extension of playing live music outdoors until 1am on Fridays and Saturdays is not acceptable to the neighbours of the club, this is after all a residential area. Weekday extension is equally disturbing for those that have to work or attend school the following day.

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> The club already take liberties with music being blasted from the PA system before 11:00 on Saturday and Sundays on some occasions as early as 9:00 and continuing all day.

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> I OBJECT to sections 2, 3, 5 and 7 of the application which relate to extended hours of music and refreshments being served outdoors.

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> In summary I OBJECT to this application is on the grounds that it will create additional public nuisance to neighbouring properties.

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> Please acknowledge receipt of this email.

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> Kind regards

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> Sent from my iPad

Representation 9

[REDACTED]

11 October 2020
Licensing Authority
Exeter City Council

Re: Licensing Application, Mark Hunt, The Heavitree Social Club, 2, East Wonford Hill, Exeter, EX1 3BS

Dear Sir/Madam,

I wish strongly to object to the licensing application submitted by Mark Hunt for provision of live and recorded music played outdoors.

Noise pollution is widely recognised as one of the main environment actors that can make people's lives a misery.

The noise of amplified music is distressing, I have to shut all windows and stay inside, small children cannot have a day nap, I can difficulty to concentrate while working from home as an IT specialist.

I do not know any other club or pub in Exeter, which plays outdoor music. St. Loyds used used to be a quiet residential area, where any commercial activities are forbidden. This is written in my deeds of the property.

Social Club is 20 meters apart of my house and the impact of amplified outdoor played music in not possible to mitigate apart from sitting locked inside the house.

I am implacably opposed to the application of outdoor played music which is damaging to my quality of life and wellbeing. I trust that licensing committee will reject outdoor played music, this most ill-considered and insensitive application.

Yours sincerely,

[REDACTED]



RE: Application to grant a premises license for the Heavitree Social Club.

Dear Exeter City Council,

We are writing to express our deep concern and worry about the proposed application to grant a premises license to "The Heavitree Social Club". We reside at the top of Glenmore Road and our garden backs onto the social club changing rooms and garden. Although the noise and disturbance has gradually increased over recent months, we have sought to maintain a good relationship with the club; ignoring loud music at the weekends and holidays, players swearing whilst training, balls being kicked into the garden and items being thrown by children into our garden over the boundary wall. We, of course, expect a certain level of noise (exuberant conversations, music, children having fun etc.) in choosing to live next to a social club. We have never complained and we value the role of the club in the community. We appreciate that it is a meeting place for people of all ages and that exercise is so important for us all. We also appreciate that the club has a bar and we would expect music to be played and to this we do not object. However, there is a limit to what is a reasonable noise in a built up area surrounded by people's homes.

With the expanding of the children's play area, to include a water 'park' in the beer garden the levels of noise have increased dramatically. This is all at the rear of the building and abuts to our property; music invariably starts about 10am on a Saturday morning in conjunction with the start of football training, although the music is inside, they open all the doors and turn the music up. This continues throughout the day and frequently well into the evening. We understand that this is part of life co-residing with the sports and social club. Unfortunately, this has become an increasing imposition on ours and our neighbour's lives. During the summer we found it difficult to comfortably make use of our own garden, it could be difficult to hold a conversation, let alone to sit and relax in OUR outside space, due to the incessant music and this is often worse when the music is 'live'.

Therefore, we were shocked to find out that the club has put in an application to play live and recorded music from 12pm until **11:30pm** from Monday to Wednesday, 12pm until **1am** on Thursday and Friday, 11am until 1am on Saturday and then 11am until **11pm** on Sunday! We feel that this is an unnecessary extension to their licence, which has the potential to impact on our mental health and wellbeing.

Firstly, we have children who are attending school. They go to bed at 8pm on a school night. They could potentially be kept awake until 11:30pm and then will need to be up at 6:30am to get ready for school. We cannot see how this could possibly be acceptable. We are both teachers at local schools and try to get to bed at 10pm ready to get up at 6am and teach the next day. There are many other residents in our area who could not cope with this situation: nurses, doctors, shift workers, elderly people etc. The wellbeing of our children, key workers and anyone who lives in the immediate area must be considered. Fourteen hours of loud

music a day is an encroachment on our ability to function in our jobs and as human beings! These hours are unsociable if taken to the limit of the licence and could lead to members of Exeter's workforce unable to do their job due to fatigue! Hence, we strongly object to the extending of the hours in which the club can play both live and recorded music outside.

We appreciate that the club probably won't use this extension to play music outside all of the time but the potential will be there and we're sure they are planning to make good use of the extra time in better weather, which will be to our detriment.

We moved to the area, not only because it was peaceful, but we believed that it would be a wonderful area to bring up our children. We certainly would not have chosen to move here if we thought it would be similar to living next to a public house, rather than a sports and social club. We are expected to go to work and teach and for our children to be alert at school, but I cannot see how this is possible with the proposed hours set out in the application. We have often been upset about the manner in which some members of the club have spoken to our neighbours; who have gracefully put up with children throwing things into their garden, sitting on the wall staring into their garden, sitting on the wall staring into their garden and property and often swearing at them and then getting abuse from the parents!

This is a sad situation and we are sure this is not the relationship that the social club want to have with their neighbours. It is difficult enough to sleep at night when there is a function on now, let alone if the hours are extended. Would you want to be kept awake until 1am and then have to get up and go to work? Would you think it acceptable for your children to be kept awake until 1am and then have to go to school? In a residential area, loud music needs to be kept inside a building, so that surrounding families can live in peace. If music is to be played outside, it needs to be kept within reason. Members of the social club do not have to put up with the noise; they can walk away if they choose. We however cannot! We become trapped inside our house, with the windows shut to reduce the noise levels, even at the height of summer when their music is continually being played outside.

Please listen to our plea and understand our concerns.

Thank you for your time,

Yours faithfully,



Representation 11

Dear Sir,

I wish to lodge my OBJECTION to the application for music licence for Heavitree Social Club, with particular reference to the live and recorded music outside.

The residents of the neighbourhood are already subjected to considerable noise disturbance from the social club and football ground. The proposal for the playing of live and recorded music outdoors until 1am on Fridays and Saturdays is unacceptable to the neighbours of the club. The Weekday proposal is also not acceptable as it will cause disturbance to residents that have to work or attend school the following day. This is a residential area and due consideration must be given to their well-being.

I suggest the Council undertake some noise assessment tests as I believe there is a natural acoustic amplification occurring caused by the perimeter wall and the neighbouring buildings.

I OBJECT to sections 2, 3, 5 and 7 of the application which relate to extended hours of music and refreshments being served outdoors.

In summary I OBJECT to this application is on the grounds that it will create additional public nuisance to the neighbouring properties and subsequently the quality of life of the residents.

Please acknowledge receipt of this email.

Kind regards

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Representation 12

Hello

I would like to make objections to the above applications for music to be played outdoors and indoors through the week, weekends during the evening and on into what I consider to be anti social hours.

Over the years I have witnessed an increase in the number of outdoor bank holiday events with excessively loud music screaming and shouting not just from children attending the events but adults. As a shift worker with the NHS I can accept these one off events but what Mr Hunt is applying for is completely ridiculous and unacceptable.

I request that my home address be kept confidential and that my views and objections be considered on these licensing applications.

Regards

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Representation 13

Please see my below objection to the current license application by Mark Hunt for Heavitree Social Club, 2 East Wonford Hill, Exeter, EX1 3BS, as a resident living within the vicinity of the premises.

I object to the following due to the excessive noise at unsociable hours in a residential area where families with young children, school-aged children needing sleep, and shift workers at the RDE hospital must be considered. I appreciate the need to adapt in difficult times and wish the club and artists the best, however some requests such late weekday music and provision of alcohol are obviously not appropriate. They would be a public nuisance, encouraging of disorder, and do not lend to a safe and healthy environment, particularly for children. We do not back on to the club, but the music and noise is carried and not suitable for a weekday or regular basis. Going in to the darker winter I'm also reminded how important a safe environment is for walking home/to work in the dark alone as a female – even the street lights will be turning off at some of these times, music or alcohol cannot be considered appropriate. I object to the below due to the requests including regular noise (especially outdoors) or alcohol provision too late into the night and/or on weekdays in a residential area where homes are not backing on to the club are also affected:

1. None
2. The Provision of Live Music (Both) for the following days and times;
 - Monday to Wednesday 12:00-23:30
 - Thursday and Friday 12:00-01:00
 - Sunday 11:00-23:00
6. The Provision of recorded music (Both) for the following days and times;
 - Monday to Wednesday 12:00-23:30
 - Thursday and Friday 12:00-01:00
 - Sunday 11:00-23:00
6. None
6. Provision of anything similar description to live music, recorded music of performances of dance (Both) for the following days and times;
 - Monday to Wednesday 12:00-23:30
 - Thursday and Friday 12:00-01:00
 - Sunday 11:00-23:00
6. Late Night Refreshment (Both) for the following days and times;
 - Thursday to Saturday 23:00-00:30
3. The Supply of alcohol (On the Premises) for the following days and times;
 - Monday to Wednesday 12:00-23:00
 - Thursday and Friday 12:00-23:30
 - Sunday 09:00-00:30

Representation 14

As a resident of Avondale Road I strongly object to this application to be able to play music outdoors. Our peace is already shattered each night by the outdoor 5 aside pitch, both from a lighting point of view and the general din and bad language that we can hear from inside our house, even with the windows closed. This goes on until 10pm and is unacceptable especially when trying to spend a few quiet hours in the garden of an evening.

The Club have already started to play music outdoors when matches are being played, this can be very early on a Saturday/Sunday morning and when you have worked hard all week and want a rest on the weekend to be woken by this is beyond annoying. Yes, I accept there was a football pitch when we moved in but music playing has only just started and is unacceptable. I have complained directly to both the social club and the council on a number of occasions about this issue.

To grant permission as per the submission would just be unbearable whenever they wanted to put on an event. Venues for this kind of event should not be in built up areas where residents are affected and there are a number of elderly folk in our area too. It is no fun trying to sleep when all you can hear is loud music, offensive language and light pollution.

The value to our properties will also be adversely affected, who is going to compensate for this (would run to thousands of pounds per property).

This must not be allowed to happen and I personally will fight this right to the top level in this land if I have too. We have put up with a lot from the social club over many years to include stand offs caused by football damage to our property and the carnage left behind after firework night which they never come and clear up with ash and debris all over our gardens, roofs and cars.

There are enough licensed areas in the City already, why upset another neighbourhood.

They should have a duty of care to the community of which they are a part of, hours should be restricted, the 5 aside should be pegged back to a more reasonable time and by no means whatsoever should outdoor music be permitted at all ! We have to live hear, we did not sign up for this...

Kind regards,

A black rectangular redaction box covering the signature of the sender.

Representation 15

Dear Sir/Madam,

I am writing to appeal against Mark Hunt's planning application for The Heavitree Social Club. I would strongly like to appeal against:

The Provision of Live Music (Both) for the following days and times;

- Monday to Wednesday 12:00-23:30
- Thursday and Friday 12:00-01:00
- Saturday 11:00-01:00
- Sunday 11:00-23:00
- Christmas Eve and New Year's Eve 11:00-02:00

The Provision of recorded music (Both) for the following days and times;

- Monday to Wednesday 12:00-23:30
- Thursday and Friday 12:00-01:00
- Saturday 11:00-01:00
- Sunday 11:00-23:00
- Christmas Eve and New Year's Eve 11:00-02:00

Provision of anything similar description to live music, recorded music of performances of dance (Both) for the following days and times;

- Monday to Wednesday 12:00-23:30
- Thursday and Friday 12:00-01:00
- Saturday 11:00-01:00
- Sunday 11:00-23:00
- Christmas Eve and New Year's Eve 11:00-02:00

Late Night Refreshment (Both) for the following days and times;

- Thursday to Saturday 23:00-00:30
- Christmas Eve and New Year's Eve 23:00-02:00

As a current resident who lives in a house that backs onto The Heavitree Social Club I have recently been phoning up on number of occasions to complain about the volume of the music. This happens regularly on a Saturday morning and on occasions some weekday evenings too. This makes it hard to sleep and also hard to relax in the comfort of my own home when there is music blasting out. I think careful consideration needs to be given to allowing this premises license to be accepted based on the location of the social club alone, just a few minutes walk away lies the RD&E hospital. I know of many doctors, nurses and hospital staff that live in the surrounding area of The Social Club all of whom this will affect. Many of these people work long shifts and we need to ensure that we are respectful of this, they need to be able to do this without worrying about being woken up by music that will be blasting out at all hours. I will be deeply disappointed if this is not taken into full consideration when reviewing Mark Hunt's plans.

As residents we already have to put up with the noise that is created from the football pitch, five a side area and car park. These three areas often make it hard to spend time in and outside our homes in a calm and relaxing atmosphere due to the noise, not to mention the very choice words that we often hear! It has been lovely over the lockdown period due to COVID-19 to be able to sit in the garden and hear the noise of nature around us rather than the constant streams of swearing that normally takes up our afternoons/evenings. I can only imagine that adding loud music to this will make this desirable area of Exeter to live in a very undesirable one.

Yours faithfully,

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